



**eThekweni Municipality**  
**Community & Emergency Services Cluster**

**Health Unit**

9 Archie Gumede Place  
 PO Box 2243 Durban, 4001  
 Tel: 031 311 3555  
 Website: <http://www.durban.org.za>

**FORM CM1 ETHEKWINI HEALTH UNIT - COMPLAINTS**

REF NUMBER: 21/9/

COMPLAINT RECEIVED:  
 DATE 01/09//21

PHC  
 AREA

DISTRIBUTION  
 1. ADMIN FILING YES  
 2. OTHER

REFERAL MODE: TEL, FAX, E-MAIL, PE:  
 DATE:

COMPLAINANT NAME:

TEL NUMBER

EMAIL ADDRESS:

ADDRESS

COMPLAINT DETAILS

DETAILS OF  
 TRANSGRESSOR

CATEGORY					
COMPLAINT RECEIVED PER:					
PHONE	x	E-MAIL		WALK-IN	
COMPLAINANT ADVISED OF:					
PHC AREA NAME		PHC AREA TEL		REF NO.	
SIGNED		Nokuphiwa Gumede			
ADDITIONAL NOTES					