

REVENUE MANAGEMENT

NOTICE TO ALL STAFF

REVISION OF CONSUMER DEPOSIT – JULY 2021

In view of tariff increases for electricity and water the consumer deposits have been increased with effect from 2021-07-01.

The following factors should be considered in calculating the initial deposit:

1. **Water Meter Size and Electricity Voltage**

The size of the water meter and voltage for electricity will determine what level the minimum deposit will be at, see table A below; water and electricity **do not have to be at the same level**. In addition meters with constants should be assessed to establish size of business as a larger deposit may be essential based on size of the operation.

2. **Senior Citizen**

All Senior Citizen will qualify for a reduced deposit as indicated in table B below.

3. **Property Ownership**

An owner's deposit will be two times monthly estimated consumption, this includes Social Housing and a tenant's deposit will be four times monthly estimated consumption as indicated in table A below.

4. **Previous Consumption history:**

Where data is available, it is essential to view prior consumption as a guide to assessing the initial deposit as the suggested minimum may be insufficient.

5. **Reduced Deposits:**

Where any reduced deposits are permitted the reason should be recorded on the special notes facility e.g. for Social Housing as they are renting but will be treated as owners.

A. The following levels of Estimated Consumption Value are to apply:

Level 1	Water		Electricity	
Variant 1	15mm/25mm	R 525.00 (multiply by credit control policy factor)	230V	R 1 150.00 (multiply by credit control policy factor)
Variant 2	Semi Pressure		All	
Variant 3	Domestic		All	
Level 2	Water		Electricity	
Variant 1	15mm/25mm	R 975.00 (multiply by credit control policy factor)	400V	R 1 280.00 (multiply by credit control policy factor)
Variant 2	Full Pressure		All	
Variant 3	Domestic/Non-Domestic		All	
Level 3	Water		Electricity	
Variant 1	40mm/50mm/80mm/100mm/150mm	R3 150.00 (multiply by credit control policy factor)	550v	R 3 150.00 (multiply by credit control policy factor)
Variant 2	Full Pressure		All	
Variant 3	Domestic/Non-Domestic		All	
Level 4	Water		Electricity	
Variant 1	200mm/250mm/300mm/350mm/400mm	R7 600.00 (multiply by credit control policy factor)	6.6kV	R 7 600.00 (multiply by credit control policy factor)
Variant 2	Full Pressure		All	
Variant 3	Domestic/Non-Domestic		All	

Level 5	Water		Electricity	
Variant 1	450m/500mm/550mm/600mm	R 12 600.00 (multiply by credit control policy factor)	11kV	R12600.00 (multiply by credit control policy factor)
Variant 2	Full Pressure		All	
Variant 3	Domestic/Non-Domestic		All	

B. Credit Control Policy Factor

C. Calculation

Owner/Tenant	Senior Citizen	Cr Control Policy Factor	
Owner	No	2	Initial Deposit =*Estimated Consumption Value (for water and/or electricity)*Credit Control Policy Factor *Note 4 above applies where there is consumption history applicable.
Owner	Yes	1	
Tenant	No	4	
Tenant	Yes	1	



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